Technical Bulletin

Bulletin No. Subject: 030 Rev B Field Radio Communication Failure Checklist for Maxon Radios

Page 1 of 4 Product Applicability: Engineering Release: Engineering Release Date: Distribution:

Dx2 Controllers R. A. Olson June 20, 2003 APPROVED FOR GENERAL RELEASE

Controller with Maxon Radio DX2 Controllers Only

- 1) Is Submaster power on? _____.
- 2) Re-enter Submaster address and radio communication mode. The keys to press are shown below for Evolution and Evolution DX2 Controllers.
 - A) QUIT = Pressing QUIT key will ensure you are starting at the base screen.
 - B) F1 = Main Menu
 - C) F5 = Set Up
 - D) F4 = Controller
 - E) F4 = Configuration
 - F) F2 = Acts As Submaster
 - G) You must now select the appropriate "Submaster Communication Type" for your Satellite, F_1 = Radio/Wire, F_2 = Phone, F_3 = Trunk.
 - H) You must now enter the appropriate "Address" for your Satellite. Enter an address in the range of (0-255) and then press ENTER
 The base screen will be displayed. _____.
- 3) Verify ALL component connections.
 - A) Antenna to radio, items (1-2) on attached drawing DXRAD25A (figure 1 of



this document). _____.

- B) 12 Volt DC transformer (EV-PS), items (3- 4) of drawing DXRAD25A (figure 1 of this document). ______.
 Do you measure +12VDC at the COMM Board J2 connector, Item #4 of drawing DXRAD25B (figure 1 of this document)? ______.
- C) Radio connections, items (5-8) of drawing DXRAD25A (figure 1 of this document). _____.
- 4) Monitor DX-RF Board LED activity indicators per Figure 2 of this document.
 - From the Rain Master Central PC, "Blue Panel operation", select the Satellite you wish to test.
 - Press the "down arrow" key.
 - Does the Controller Base Screen appear? _____.
 Does an Error Code message appear? _____.
 - Repeat several times. Does it consistently communicate? _____.
 Does it consistently fail? _____. Make note of the Error Code
 Message.
 - IF YOU ARE STILL UNABLE TO COMMUNICATION WITH THE SATELLITE, STOP. PLEASE CONTACT RAIN MASTER TECHNICAL SUPPORT AT (800) 777-1477.



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Figure 1



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NO LED activity when communications ARE NOT in process, regardless if Radio and/or EV-PS is connected or not.

LED activity when communications ARE in process: (All LED's are RED only)

| DCD | off | ON | ON | off | off | off | off | ON | off |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| RXD | off | off | ON | off | off | off | off | off | off |
| RTS | off | off | off | off | ON | ON | ON | off | off |
| CTS | off | off | off | off | off | ON | ON | off | off |
| TXD | off | off | off | off | off | off | ON | off | off |
| Approximately 3 seconds | | | | | | | | | |

Figure 2

END OF BULLETIN



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